

AN AFFORDABLE CUSTOMER SERVICE & SUPPORT SOLUTION



AN IDEAL SOLUTION FOR:

- Customer Service • Member Care • Technical and Pre-Sales Support • Sales Support • Reservations and Registrations Audience Generation • Entitlement and Warranty Information
- Post-Sales Enablement



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The Support Your Customers Deserve

Research shows 76 percent of consumers believe customer service is the best indicator of how much a company values their business. And 55 percent of people have stopped using a service due to poor service interactions. How can you effectively manage customer relations, prevent customer churn and revenue loss while managing your expense? With QuickSERV from Velocitii, you can have all the flexibility of an outsourced arrangement – combined with a scalable, cost-effective solution, designed to consistently deliver a positive customer experience.

Designed To Fit Your Needs

Velocitii clients are 100% referenceable – noting our “proactivity, results, flexibility, revenue growth and customer experience.” Now you can easily support your operation either on a dedicated basis, or during seasonal peaks. Velocitii also provides the latest in hosted contact center technology – ensuring reliability and responsiveness. Velocitii QuickSERV is not only highly affordable, you get the experience and capability of a team who has built and managed high-quality customer service solutions for some of the world’s leading brands.

A Solution For Any Requirement

All of our highly-experienced agents are US-based and trained to be a true extension of your company and brand. Talk to Velocitii today about QuickSERV and how we can provide you with the best combination of people and price to support your unique customer requirements.